



QUALITY POLICY

Quality is our principle - Improvement our tradition

The quality of our market service and a high quality awareness of our employees is the basis for customer satisfaction and how we secure our company's success.

Our quality comprehension is expressed in the following maxims:

1. The benchmark for our quality is set by the customer.
2. All employees of the company are responsible for quality. For us quality is a challenge and motivation.
3. The opinion of our customer about our products and services is the decisive factor.
4. As competent partner we want to fulfil the needs of our customer in close co-operation and in dialogue with the customer.
5. We want to offer technical and economical high-quality products to our customers with constant improvement of all processes (called: EVP).
6. Objective of our quality policy is to process non-polluting products and to produce our products with non-polluting processes and complying with legal regulations.